

- Meet the Team -

Carol Merrill



Hometown

Northampton, MA

Title

Bookkeeper

How long have you been with CPIBN?

8 ½ years

What do you like most about your job?

Ability to work independently - I “own” it - and the flexibility to provide bookkeeping services to other WNY small businesses.

What is the biggest misconception about your job?

That anyone can do it well.

What would people never guess you do in your role?

I know they are just numbers but I take my work to heart.

When you were a child, what did you want to be when you grew up?

Unsure of the actual occupation, I knew I wanted to be the best at whatever it was that I did.

What was your first job?

Lifeguard.

Favorite book?

Gift from the Sea by Anne Morrow Lindbergh

What is the best piece of advice you have received?

Three:

1. A priest’s advice at a funeral, “Use your time wisely.”
2. The Bookkeeper is often an annoying bearer of bad news and not always a loved staff member for reasons sometimes out of her control. A wise CPA once told me to "keep fighting the good fight." He was acknowledging the good job that I do while recognizing that honest work does not always go hand in hand with being liked by both coworkers and superiors.
3. An attorney I once worked for said, “Just because you are paranoid doesn’t mean that they are NOT out to get you...”

What do you do to relax in your spare time?

Run, read, nap.

Personal philosophy:

It is through laughter that we may acknowledge and either conquer or avoid our fears.